MALINDA DISSANAYAKAGE

289-697-8914 | mtdspeedy98@gmail.com | St. Catharines, ON

UI/UX Portfolio | **Design & Animation Portfolio** | **Photography Portfolio**

PROFESSIONAL SUMMARY

Experienced Interaction Designer specializing in UX/UI design, 3D design, and game & environmental design. Skilled in photography and cinematography, with a passion for creating engaging and immersive digital experiences.

EXPERIENCE

OpenAI via Accenture - Remote / St. Catharines Nov 2024 - Apr 2024
User Experience & Enterprise Support

- Ensure that the user's experience is smooth and comprehensive.
- Communicate with the Engineering team and fix any ongoing issues.
- Use various back-end tools to ensure that Enterprise support is provided.

Shopify via Accenture - Remote / St. Catharines Mar 2024 - Oct 2024
Retail Specialist

- Troubleshoot back-end issues for the Shopify POS system.
- Assist merchants with their Shopify inquiries.
- Technical troubleshooting with products and with Shopify Admin.
- Mentor and Coach colleagues on best practices for Shopify.

WellnessMed Supply Inc - Remote May 2022 - Apr 2024
Freelance Designer & Developer

- Manage and update company's website.
- Create unique User Interfaces and User Experiences for customers.
- Develop engaging visuals and Social Media content to promote company products.

GoodLife Fitness - St. Catharines Nov 2022 - Feb 2024
Fitness Advisor/Motivator

- Lead generations for potential members.
- Planning for member success through goal settings.
- Guide and tour for visitors interested in the gym.

Evertz Microsystems - Remote May 2021 - Sep 2021
UI/UX Designer (Internship)

- Client-based UX/UI Design & Development projects.
- Developing visually compelling graphics tailored to captivate and engage users.
- Designing user-friendly experiences to enhance viewer engagement across platforms.
- Conducting comprehensive research and analysis to clients on their projects.

EDUCATION

Sheridan College - Oakville, ON   Sep 2018 - Arp 2022
Bachelor of Interaction Design

- Through in-depth research, ideation and problem solving, learning how to design successful interactive digital products.
- Learn a structured approach to solving design problems that's grounded in research and testing. Approach solutions with empathy and humility, using tools from an equity, diversity and inclusion position to enhance your final design.

Sheridan College - Oakville, ON   Sep 2016 - Arp 2017
Art Fundamentals

- The basic building blocks of art, including line, shape, form, space, color, value, and texture. These elements are used to create compositions and convey meaning.
- Understanding how colors interact, including the color wheel, color harmony, and the emotional impact of different color schemes.
- The arrangement of visual elements within a work of art to create a cohesive and engaging piece. This involves understanding focal points, rule of thirds, and the overall structure of the artwork.

CERTIFICATIONS

Medical Terminology Certificate   June 2023
St. John Ambulance

CPR / AED / First-Aid   May 2023
National CPR Foundation

TCPS 2: CORE   October 2018
Government of Canada

SKILLS

- Attention to Detail
- Creativity
- Problem Solving
- Teamwork & Collaboration
- Critical Thinking
- Sales & Marketing
- Project Management
- Time Management
- Leadership & Mentorship
- Design & Animation

TOOLS

- Adobe Creative Suite
- Canva
- Microsoft Office
- Blender
- Unreal Engine
- Zendesk
- Intercom
- Retool
- Datadog
- Stripe

REFERENCES AVAILABLE UPON REQUEST